

ILT

Onderzochte klachten per luchtvaartmaatschappij 2015

AIRLINE 2015	GEGROOND	ONGEGROOND	TOTAAL
Koninklijke Luchtvaart Maatschap	82	111	193
Vueling Airlines S.A. (per eima	44	15	59
easyjet	29	29	58
Delta Airlines Atlanta Inc.	25	8	33
Corendon Airlines Turkey	19	1	20
Ryan Air	18	27	45
TAP Air Portugal	18	2	20
Wizz Air Hungary Airlines Ltd.	17	11	28
Onur Air	16	4	20
Jetairfly	14	1	15
Surinam Airways	12	1	13
LOT Polish Airlines	11	2	13
Transavia Airlines	10	26	36
United Airlines	9	15	24
Air Europa	6	6	12
British Airways	5	5	10
Bulgaria Air	5	2	7
Iberia	5	0	5
Lufthansa	5	5	10
Royal Air Maroc	5	2	7
Kenya Airways	4	0	4
Malaysia Airlines	4	0	4
SAS	4	2	6
Swiss International Air	4	3	7
TACV Cabo Verde Airlines	4	2	6
Air Arabia Maroc	3	4	7
Corendon Dutch	3	6	9
Emirates Airline	3	3	6
TUI	3	31	34
Alitalia	2	5	7
Air Baltic Corporation A/S	1	1	2
Air France	1	9	10
Air Lituania	1	0	1
Austrian Airlines	1	1	2
China Southern Airlines	1	2	3
Cityjet	1	2	3
Flybe	1	5	6
HOP	1	0	1
Iberia Express	1	1	2
KLM Cityhopper	1	5	6

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Pegasus	1	0	1
Qatar Airways	1	0	1
Tarom - Romanian Air	1	0	1
Adria Airways	0	1	1
Aer Lingus	0	1	1
Aeroflot Russian Airlines	0	2	2
Egypt Air	0	1	1
Estonian Air	0	1	1
Ethiadd Airways	0	4	4
Eurolot SA.	0	4	4
Eva Air	0	4	4
Freebird Airlines	0	1	1
Iceland Air	0	2	2
Iran Air	0	2	2
JAT Airways	0	1	1
Niet ingevuld	0	9	9
Norwegian Air Shuttle ASA	0	1	1
Neouvelair	0	1	1
Singapore Airlines	0	4	4
Sun Express	0	1	1
Tunisair	0	8	8
Turkish Airlines	0	5	5
US Airways	0	1	1
VLM Airlines	0	1	1
TOTALEN	402	410	812